## What is Sendiass?

# Barnet SEND – Special Education Needs and Disability Information Advice and Support Services

### What we do and how we can support

The team can help you in different ways;

You can talk to us about your worries and concerns and get information, advice and support to help you understand your choices about:

- school or College's duties and how they should support you
- · information about the law on SEN
- information on education relating to disability, health and social care
- · writing letters to school or colleges
- education Health and Care Plan (EHC plan) needs assessment, understanding the process and getting your views heard
- filling in/ checking the EHC plan
- reading drafts
- at meetings, Annual Reviews.







#### Who can access the service?

The service is available to all children and young people aged 25 or under, living in Barnet and with SEN and/or disability.

Many people aged 16 years and above can decide for themselves the kind of help and support they want.



You can contact the SENDIASS team yourself or bring someone with you to an appointment if you want to meet with a caseworker.

#### Confidentiality

Our service is confidential which means that the SENDIASS team will keep all your information safe. We will not share it with other people unless you give us your permission to do so.

However, we may share your information with other professionals if we are concerned about your safety and think you might be in danger.

#### **Opening hours**

We're open Monday to Friday: 9am - 5.15pm

#### Our service is impartial

The team must remain neutral at all times when we give you information and advice to help you make your own decision.

#### What if we cannot help you?

The SENDIASS team can put you in touch with other services and organisations that may be able to help if we cannot answer your questions.

If you need help, you can talk to us on: tel:020 8359 7637 email: SendlASS@barnet.gov.uk or visit www.barnet.gov.uk/xxxxx