

Case Study – Max Krut
Mencap’s Supported Internship



My name is Max Krut and I am 20 years old. For the past year, I have taken part in the Supported Internship Programme at Mencap and achieved a paid job at Google HQ working as a juicer in their cafe.

Before joining Mencap I attended Hendon School. I enjoyed all my subjects, especially Film Studies and R.E. I was not sure what kind of jobs that I wanted to do after school.

On the first day of the Supported Internship I was not very nervous as I was interested to see where it would take me. I made friends with most of my classmates quite quickly and stay in touch with some of them now. I had Maths and English lessons with my Tutor every week. We also talked about social issues and British Values and topics to do with safety and politics. I learnt more about social interactions and norms in the workplace. I feel that I got better at managing my money and learnt how to budget an income to. Meeting new people there helped me further develop my communication skills.

In February, I went for a site visit to Google with several other learners. I was very impressed with the facilities; I thought that it was a really cool place, and it was great to see all the different areas. I asked lots of questions to our Google guide to show that I was interested in the role of a Juicer in their café – I asked about where they got the oranges from and why so many employees went to their café.

The next week Google offered 2-week work trials for 2 young people. I felt very pleased and honoured that they had picked me and wanted to make a good impression.

Before my work trial I was quite nervous, but I was determined. I liked the trial when they were observing me – the other members of the team were helping me and it was easier than I thought. They showed me how the juicing machine worked and what to do if it was broken. I felt that I learnt a lot quite quickly and was very focused on my work. I tried very hard to be professional, wear the correct uniform and to always ask if I was unsure of what to do.

At the start of my shift I normally cut open the orange boxes that have been delivered and put the oranges into the machine by hand. I start the machine to squeeze the oranges. I fill the container with the fresh orange juice and pour the orange peel into the waste bags. I store the container of orange juice in the fridge and label it so that we know what day it was made on. I clear the machine tray of orange waste so juice can filter through. I also set out the glasses and fill them with orange juice so that the employees can take them in the morning.

After my work trial had finished, at the end of March Google offered me a part-time job for 20 hours a week! I was very happy when they said that they would give me a

job. It is my first ever paid job that I have ever had. I have had my first pay cheque and it was a brilliant feeling as I have my own money now.

Things are going really well in my role at the moment; my manager has said that they are happy with me and that I have been doing the tasks correctly. I have been getting on well with my other colleagues, they are all nice people. They give me good instructions and I feel very independent now. I have recently learnt how to fill and empty the dishwasher. I also collect the ice from the freezer for the juice display, make sure we have enough binbags to put the orange waste in and I also put the fruit out in the bowls for lunch. In this job I am trying very hard with my organisational skills – I have to make sure that I have enough cups and that I have enough orange juice in the container for the whole day.

My biggest challenge is sticking to my breakfast break time of 10 minutes – now I make sure not to be late. The food in the canteen is very nice, it is hotel style breakfast and always delicious. I would like to learn about the different catering departments at Google and the tasks that they do.

My most fun memory from my Supported Internship is when I went to the Natural History Museum on a trip with my class. It was nice that the whole gang was there. The museum was interesting, and it was great to see the animatronic dinosaurs. I remember talking to my classmates and having fun at the gift shop.

My plan for the future is to continue working at the Google café. In my spare days when I am not working, I would like to try to find a group activity to do.

My advice for next year's interns would be to really try to think about what kind of job you would like to do as best you can and work towards that. If you are struggling the lessons will help you and so will your Caseworker. Try to make friends and you will have fun!

