Barnet Local Offer
Kids London SEN Mediation Service

Organisation/Service Details

Organisation or Service
Kids London SEN Mediation Service

Description of activity
KIDS SEND Mediation Service is an independent mediation and disagreement resolution service, which is free of charge for parents/carers and young people. Our service helps to settle disagreements between parents or young people and local authorities and schools or other education providers. These disputes are often about the special educational needs and disability (SEND) of children and young people, and how best to meet their needs.

The provision of mediation and disagreement resolution is a statutory requirement for local authorities. It offers an alternative to a Tribunal hearing and is quicker and less formal. Mediation enables people to communicate better with each other, and it can help re-build relationships that have broken down. Local authorities mostly base their decisions on written information provided to them by parents, the child or young person, the education provider and other agencies. They do not always have the opportunity to meet the child. A face-to-face mediation meeting helps “bring the child / young person out of the file”.
If you are not happy with the outcome of mediation, you can still make an appeal to the Tribunal.

Referral Criteria
Parents can make referrals themselves. Any other party must have parents’ permission for contacting us.

Requests for mediation can come from:
Parents
Local Authority Officers
Parent Partnership Officers
School staff
Other parties, such as voluntary agencies.

No paperwork is required.

A member of staff will take details of the case and if both parties to the disagreement agree to take part in mediation, a date will be arranged, and the mediation will proceed.

Please note that Local Authority Officers, Parent Partnership Officers or any other third parties must have permission from parents/ carers before passing their details to the KIDS London SEN Mediation Service.

Contact Details

Address 1
NOTE: this is a correspondence address only

Address 2
7-9 Elliott's Place

County
London

Postcode
N1 8HX

Telephone
0207 359 3635

Email Address
mediationlondon@kids.org.uk

Website
https://www.kids.org.uk/

Categories

Type of Service

Information, advice and support | Education and schools

Age Range

Early years (0-5 years old) | Primary school (5-11 years old) | Secondary school (11-16 years old) | Preparing for adulthood (16-25 years old)

Need

Generic SEND services

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